

# VA-WZ & VA-SZ Series Visual-Alert™ Parts & Warranty Information

Visual-Alert™ LED Flagger-Paddle Accessories	
Catalog No.	Description
VA-WZ-CAP	Universal Replacement Battery Cap
VA-WZ-72-STAFF	72" Support Staff for VA-WZ-Series Flagger-Paddles
VA-WZ-84-STAFF	84" Support Staff for VA-WZ-Series Flagger-Paddles
VA-WZ-18-SV-COVER	18" Sign-Velope™ storage cover
VA-WZ-24-SV-COVER	24" Sign-Velope™ storage cover



VA-WZ & VA-SZ  
Flagger-Paddles  
made with  
**3M**  
reflective materials

**MADE IN  
USA**

To order VISUAL-Alert™ Paddles complete, refer to our VA-WZ and VA-SZ Series literature, available in PDF format on the "Product Library" TAB at [www.usa-sign.com](http://www.usa-sign.com), or contact Customer Service at 1-800-USA-SIGN and we will fax or e-mail you the latest version.

## VISUAL-Alert™ Warranty Information

USA-SIGN® takes great pride in each of the quality products it manufactures, and the VISUAL-Alert™ LED STOP / SLOW Paddle is no exception. Your VISUAL-Alert™ is designed to be shock-resistant and water-resistant, and will provide reliable performance during normal day-to-day use. Every VISUAL-Alert™ LED STOP / SLOW Paddle is warranted to be free from defects in materials and workmanship for a period of 90 days from the date of delivery. If your VISUAL-Alert™ should prove to be defective within the Warranty Period, USA-SIGN® will, at its discretion, either repair or replace the unit without charge, provided there is no evidence of abuse or other use contrary to the VA-WZ Instructions [see other side of sheet]. If a product return is deemed necessary, Return Authorization must be obtained from USA-SIGN® in advance. USA-SIGN® makes no warranty of merchantability, fitness for any particular purpose, or any other warranty, express or implied, except as stated in this Warranty Information. It is the exclusive responsibility of the customer and/or end-user to comply with all Federal, State, and Local regulations regarding the suitable and legal use of the VISUAL-Alert™, as well as to comply with any requirements regarding operator safety-training BEFORE the VISUAL-Alert™ is used.

**Headquarters**  
1430 Sullivan Street  
Elmira, NY 14901  
phone: 1-800-872-7446  
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**Roadway Safety Products™ Division**  
1-800-USA-SIGN • [www.usa-sign.com](http://www.usa-sign.com)

**Atlanta Service Center**  
4611 A/B Greer Circle  
Stone Mountain, GA 30083  
phone: 770-492-8601  
fax: 770-492-8602

# VA-WZ & VA-SZ Series Visual-Alert™

## Instructions

### GETTING STARTED

#### ◆ Batteries

- Use ONLY Alkaline or rechargeable NiMH batteries. DO NOT leave batteries in “stored” paddle(s).
  - Unscrew battery cap at bottom of handle. Load batteries, positive pole first (insert “+” toward sign).
  - After inserting batteries, be sure battery cap is firmly hand-tightened.
  - LEDs will flash erratically when battery power is low; replace or recharge batteries.
- 18” VISUAL-Alert™ STOP / SLOW Paddles** require three (3) C-cell batteries (batteries sold separately)  
**24” VISUAL-Alert™ STOP / SLOW Paddles** require four (4) C-cell batteries (batteries sold separately)

#### ◆ ON / OFF

- Power Button** – Locate the rubber-covered external power-button (lower-right corner of SLOW-side).
- Depressing power-button activates / de-activates power to unit (you will hear an audible “click”).
- Position Sensitive Switch** – 18” Paddles ONLY – an internal position-sensitive-switch prevents the LEDs from flashing when paddle is “lowered” (held upside-down), thus preserving battery life without repeated use of the external power-button. If LEDs do not flash when 18” unit is “upright”, depress external power-button again, and/or check batteries. **NOTE** – 24” Paddles are NOT equipped with an internal position-sensitive-switch.

**Support-Staff Assembly** (optional Support-Staff sold separately)

- Locate nylon fabric strap at top of VISUAL-Alert™ Support-Staff (black tube with two “grooves” at top).
- Insert paddle-handle into top of staff, making sure the SLOW-side of paddle is facing fabric strap.
- Nest paddle in top of staff (two “tabs” at top of paddle-handle fit “grooves” at top of staff).
- Secure paddle to staff by connecting fabric strap to snap connector (near power-button on SLOW-side).

#### ◆ TROUBLESHOOTING

##### **LEDs do not flash or flash erratically**

Replace batteries with new Alkaline or fully-charged NiMH batteries ONLY. After replacing batteries, be sure battery cap is firmly hand-tightened. Depress power-button until it “clicks.” If you have an 18” Paddle, make sure paddle is “upright”, otherwise the internal position-sensitive-switch will prevent the LEDs from flashing.

##### **Lost Battery Cap / Support-Staff / Sign-Velope™ Storage Case**

To order replacement parts and accessories, see Ordering Information [back of this sheet].

##### **Any other problems?**

Contact Customer Service at 1-800-USA-SIGN (1-800-872-7446)

#### ◆ IMPORTANT

##### **YOUR PADDLE IS NOT WATERPROOF – DO NOT SUBMERGE THE PADDLE**

The VISUAL-Alert™ Paddle is manufactured to be water-resistant, and is therefore designed to shed normal rain and snow. However, if submerged in water, mud, or snow, or left on wet or damp ground for any period of time, moisture could accumulate inside, resulting in fatal damage to the unit’s electronic components.

##### **YOUR PADDLE IS NOT FIELD-SERVICEABLE – DO NOT OPEN THE BODY FOR ANY REASON**

Attempting to open the paddle-body will destroy the unit, and will void your USA-SIGN® Warranty.

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